

### *A word from the Chair.....*

As many of you know, our Chair, Harold Sachs has been ill and after a short stay in the hospital is resting at home. As those of you who know Harold can attest, his current situation does not suit him well at all. Harold is a doer. He either gets things done or does them himself. Sitting on the sidelines and watching the world go by does nothing for his disposition. He is anxious and just itching to get back into the swing of things. I think this means he's getting better.

During Harold's convalescence, the Section Leadership Committee has risen to the challenge and business has been as usual. Two individuals, especially come to mind. Jane Martin, our Chair-elect has stepped in and taken the leadership role of acting Chair and Vanja Bukva, who has just recently volunteered to take the role of Program chair and despite being thrown into the deep end, is managing wonderfully. The rest of the team has come together and we will successfully weather the storm.

Harold asked me to remind everyone about the January Dinner Meeting. **On January 24<sup>th</sup>, Jim Clemmer, the local best selling author, will be speaking on "Leading @ the Speed of Change"**. This promises to be an exciting and inspirational evening. So much so, that we have extended invitations to other professional and business associations in the region. Be sure to register early to ensure your place at the table.

I know I speak for everyone when I wish Harold a speedy and complete recovery. In addition, it really is a great experience to belong to a team that is able to rise to a challenge and deal with any adversity they face. Get well Harold and congratulations everyone.

*Sig Bjarneson, CQE*  
*ASQ - Kitchener Section*  
*Auditing Chair*

### *Award*

ASQ Kitchener Section was awarded with a plaque from ASQ headquarters in recognition to the volunteer service provided by the members

of ASQ Kitchener Section during the 58<sup>th</sup> Annual Quality Congress.



### *Getting involved in the Section as a volunteer*

*(An invitation to all members from the Nominating Committee Chair of ASQ Kitchener Section)*

### **Section Elections**

Just when you've had enough about elections... here comes more!! As chair of the nominating committee it is my duty to help scour the membership for the next crop of volunteers wishing to assist with the management of the section. The process works something like this. The nominating committee is made up of senior (older) experienced members of the section. The committee is responsible to submit a slate of nominees for consideration by the membership at our annual meeting. The positions we are responsible for are Chair, Chair-elect, Secretary and Treasurer. The Chair is easy; this position is filled by the Chair-elect from the previous year. The Chair-elect is a two year commitment where the first year is spent preparing for your year as Chair.

Once a year, we review the membership for candidates who show an interest, are active and are willing to help with the section. Once potential candidates are identified, we approach them to determine their interest, commitment and qualifications for the position they are being considered for. When the committee has

identified candidates for each position, the slate is published in the newsletter approximately one month prior to the election.

At the annual meeting, the main item of business is the election of the officers. At this time, a call for nominations from the floor is made. For a nomination to be valid, both the nominee and the nominator must be present, in good standing within ASQ and the nominee must be willing to accept the position if elected. If there is more than one nominee, a vote is taken and the majority rules. If there are not any other nominations made, then a motion to accept the recommendation of the Nominating Committee is made. If the motion passes, the slate of names presented becomes the Section Officers for the upcoming year.

This is the method by which we exercise our democratic franchise and ensure the future success of our section. In addition to the Section Officers, there are many, many committee roles that need to be filled annually. These roles are very diverse ranging from the Conference Committee to the Section Historian. These roles are typically filled by volunteers and these volunteers have always been a source of candidates for the elections.

To learn more about these positions contact any member of the Leadership Committee or if anyone is interested in becoming active in the management of the section please send an email to [database\\_audit@asqkitchener.org](mailto:database_audit@asqkitchener.org).

### *Section Volunteer responsibility: In this issue – Responsibility and profile of Section Treasurer*

The Treasurer is 1 of 4 elected positions of the American Society for Quality (ASQ) local sections. This individual must be an ASQ member in good standing and has participated in past Section committee activities. The individual has a basic understanding of budgeting and basic accounting practices.

It is this individual's responsibility to oversee section funds, maintain accurate section financial records and report on financial conditions of the section at times directed by the bylaws and policies and procedures of ASQ.

The Treasurer is responsible for developing the section budget based on the Section Executive Committee's goal set out in the beginning of the year. The treasurer monitors the section budget and maintains accurate records of all receipts, bills and disbursements.

The Treasurer is responsible for preparing the section annual report, coordinate the audit of the report and submit the audited copy to ASQ Headquarters in the time frame required.

*Werner W. Scheliga President, DQS Canada Inc. – Registrar for Management Systems shares his experience on one of the plant tours organized by the ASQ Kitchener Section*

On October 27, 2004, the ASQ-Kitchener members had an opportunity to visit the facility of Christie Digital in our city. After a warm welcome by Christie's staff and a nice buffet, Bill Speer, Director of Quality, gave us a presentation of the company, it's history, shareholders, and some very important information, which surprised many of us, about the relevance of this company in the industry today.

The next presentation, given by Peter Pekurar, Quality Manager, familiarized us with industry terminology such as "single chip DLP", "three chip DLP", "saturation", "hue", and several other terms that will allow us to be critical whenever we go to the cinema or have the opportunity to view a presentation via a multimedia projector.

The plant tour provided more information on quality parameters used, burn-in tests performed on equipment and everything very well explained by all the staff. The tour ended shortly after 9:00 p.m. with everybody leaving in good spirits, feeling very well informed.

On my way home, I noticed up in the clear sky, the beginning of a lunar eclipse which lasted about an hour. What a perfect way to end the Christie event!

I would like to thank all the Christie staff for the time and effort they spent preparing for the event, and for the time they spent with us.

### *ASQ Kitchener Section at a glance*

ASSOCIATE MEMBERS	5
FELLOW MEMBERS	1
REGULAR MEMBERS	391
SENIOR MEMBERS	19
STUDENT MEMBERS	28
SUSTAINING MEMBERS	2
<b>Grand Total</b>	<b>446</b>

### *Coming Major Attraction*

**JIM CLEMMER****Practical Leadership:**  
Inspiring Action, Achieving Results

**Date:** Monday, January 24, 2005

**Location:** Bingemans Conference Centre,  
Berkley Room

425 Bingemans Centre Drive, Kitchener (Note:  
This is a new address.)

<http://www.bingemans.com> (519-744-1555)

**Speaker:** JIM CLEMMER is a bestselling author and internationally acclaimed keynote speaker, workshop/retreat leader, and management team developer on leadership, change, customer focus, culture, and personal growth. During the last 25 years he has delivered over two thousand customized keynote presentations, workshops, and retreats. Jim holds the prestigious Certified Speaking Professional (CSP) designation, the highest earned designation in Professional Speaking. Jim's five international bestselling books include The VIP Strategy, Firing on All Cylinders, Pathways to Performance, Growing the Distance, and The Leader's Digest. Jim co-

founded Canada's largest consulting and training firm, The Achieve Group, which was sold to Zenger Miller and is now part of Achieve Global. He is listed in half a dozen Canadian, American, and international Who's Who directories. (See page 2 for more info.)

**Topic:** **Leading @ the Speed of Change: How to Align People, Processes, and Personal Effectiveness for Continuous Success**

**Cost:** **\$25.00** payable at the door by cash or cheque. No credit or debit cards. ASQ members and non-members are welcome.

**RSVP:** RSVP via E-mail to [program@asqkitchener.org](mailto:program@asqkitchener.org) by 12:00 Noon, Monday January 17<sup>th</sup> in order for us to make the necessary food arrangements. **Please state the event** for which you are registering, your **first and last name**, the name of your **company**, and your ASQ **membership #** or identify yourself as a non-member. Registration may be available at the door if there is still seating capacity, but we may not be able to provide you with a meal.

*ASQ Kitchener section  
wishes all its members a  
Merry Christmas and a  
Happy New Year.*

### Program of Upcoming Events

To register for an event, send an E-mail to [program@asqkitchener.org](mailto:program@asqkitchener.org), stating your first and last name, the name and date of the event for that you are registering, the name of your company, and your ASQ membership # or identify yourself as a non-member. Please refer to our website <http://www.asqkitchener.org/> for more details of the events such as the start time, the RSVP deadline, the speaker biography, cost, food, etc.

### Program of Upcoming Events

Date	Event & Topic	Speaker	Location
Monday January 24, 2005	<b>PRESENTATION:</b> <b>Leading @ the Speed of Change: How to Align People, Processes, and Personal Effectiveness for Continuous Success</b>	<b>Jim Clemmer</b> Bestselling author & internationally acclaimed speaker, workshop/retreat leader. and management team developer on leadership, change, customer focus, culture, and personal growth	<b>Bingemans Conference Centre, Heritage Room</b> 425 Bingemans Centre Dr. Kitchener, Ont.
Wednesday February 23, 2005	<b>PLANT TOUR:</b> <b>Engel Canada</b> <b>PRESENTATION:</b> "Engel . . . be the first" - Overview of company, products & quality system	Steve Schock, ASQ CQE Quality Manager Engel Canada	545 Elmira Road Guelph, Ont.
Tuesday March 22, 2005	<b>SECTION ELECTIONS:</b> Also Awards & Recognitions  <b>PRESENTATION:</b> <b>Supply Chain Quality</b>	Details TBA Nominating Chair, Sig Bjarneson, ASQ CQE, CQT <a href="mailto:database_audit@asqkitchener.org">database_audit@asqkitchener.org</a>  Duke Okes, ASQ CQE, CQM, CQA Fellow ASQ Member APLOMET/Applied Logical Methods	<b>Bingemans Conference Centre, Heritage Room</b> 425 Bingemans Centre Dr. Kitchener, Ont.
Wednesday April 13, 2005	<b>JOINT ASQ &amp; KWSQA EVENT</b> <b>PRESENTATION:</b> <b>What's New in Software Quality?</b>	Kitchener-Waterloo Software Quality Association <a href="http://www.kwsqa.org/">http://www.kwsqa.org/</a>	<b>Bingemans Conference Centre, Heritage Room</b> 425 Bingemans Centre Dr. Kitchener, Ont.
Wednesday April 20, 2005	<b>ANNUAL QUALITY CONFERENCE</b>	Details TBA Ray Culver, ASQ CQE, CQM Conference Chair <a href="mailto:education@asqkitchener.org">education@asqkitchener.org</a>	<b>Bingemans Conference Centre,</b> 425 Bingemans Centre Dr. Kitchener, Ont.
Thursday April 21, 2005	<b>PLANT TOUR:</b> <b>Blue Bird</b> <b>PRESENTATION:</b> <b>History &amp; Overview of Company</b>	Tony Martins Quality Manager Blue Bird	22 Airport Rd. Brantford, Ont.
June 2005	<b>ANNUAL GOLF TOURNAMENT</b>	Details TBA If interested, contact Gary Parthe, CQA <a href="mailto:treasurer@asqkitchener.org">treasurer@asqkitchener.org</a>	<b>Brookfield Golf Club</b> R.R. # 21, Cambridge (Beaverdale Road)